eBusiness Center – Ohio EPA's Business Portal

Ohio EPA's eBusiness Center is a secure portal for online business services. The eBusiness Center is the entry point for the regulated community and consultants to electronically complete and file reports and permit applications, as well as make some payments.

Why eBusiness?

The main goal of the eBusiness Center is to provide an easy to use, reliable and secure one-stop shop for Ohio EPA services. The three main features of the Agency's eBusiness Center are ease of use, reliability and secure data submission and retrieval. Other benefits include improved data collection; rapid verification and updating of Ohio EPA's main database entries; and unique user personal identification numbers (PIN) that may be used for all electronic submissions to the Agency.

Electronic Reporting Rule

U.S. EPA requires all states to collect, process and manage specific data electronically. Ohio also has an equivalent rule, the Uniform Electronic Transactions Act, created under Ohio Revised Code (ORC) Chapter 1306. The eBusiness Center helps ensure that Ohio EPA and the regulated community can meet these requirements by:

- providing access to various reporting functions;
- streamlining the payment process;
- enabling users to apply for new permits and permit modifications electronically; and
- improving the validity and coordination of Ohio EPA's data.

Who uses the eBusiness Center?

The eBusiness Center users, including those listed below, receive training and assistance through the Agency's Answer Place (*http://ohioepa.custhelp.com/app/home*), individual division/office contacts listed below and through email.

- Administrative support/data entry technicians
- Community and local government officials
- Composting facilities
- Consultants/engineering firms
- Hazardous waste generators and management facilities
- Infectious waste registrants

- Laboratories
- Non-hazardous waste landfills
- Owners of small and large businesses
- Regulated facilities
- Scrap tire facilities and transporters
- Utility directors and employees
- Water and wastewater treatment plant operators

What services are available?

Since it was implemented in 2007, the eBusiness Center services have expanded to include all of the following divisions/offices:

- Division of Surface Water – monthly operating reports.
- Division of Air Pollution Control – permit applications; permit-related reporting; annual emissions reporting.
- Division of Drinking and Ground Waters – Electronic Drinking Water Reports (eDWR) allows public water systems to submit their monthly operating reports and certified laboratories to report chemical and microbiological sample results.
- Division of Materials and Waste Management – disposal fees; facility registration; scrap tire transporter registration; facility licensing; infectious waste generator registration; and hazardous waste reporting.
- Office of Environmental Education – grant applications and review.
- Office of Fiscal Administration – fee payments.

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Advantages of eBusiness Center

In addition to its ease of use, the eBusiness Center has numerous advantages. Users do not need to upgrade their existing computer systems because there is no need to download or install separate data reporting and application software. With the eBusiness Center, users receive immediate verification of successful data submission and can track the status of applications submitted to the Agency. Other benefits to users include:

- secured site with privileged access, account management, integrated functionality and personalization;
- one PIN for all services;
- flexibility to enter and submit data at any time;
- secure user identification codes and data entry/submission;
- ability to save partially completed applications and reports for later submittal;
- reduced paperwork;
- increased reliability and fewer errors on submission;
- reduced postage and copying costs; and
- ability to create multiple user accounts and assign varying levels of responsibility.

For general questions about the eBusiness Center, please contact the eBusiness Center Helpdesk by email at *ebizhelpdesk@epa.ohio.gov* or phone at (877) 372-2499 (1-877-EPA-BIZZ). For service-specific questions, please contact the employees listed below.

Air Pollution Control (Air Services)	Elisa Thomas *Elisa.Thomas@epa.ohio.gov* (614) 644-3621
Drinking and Ground Waters (e-Drinking Water Reports)	Brian Tarver *Brian.Tarver@epa.ohio.gov* (614) 728-1740
Materials and Waste Management (eDRUMS, Hazardous Waste Reporting)	Thomas Babb *Thomas.Babb@epa.ohio.gov* (614) 644-2621
Materials and Waste Management (Infectious Waste Generator and Solid Waste Facility Registration)	Jim Long *Jim.Long@epa.ohio.gov* (614) 644-2621
Materials and Waste Management (Solid Waste Disposal Fees and Scrap Tire Transporter Registration)	Brian Dearth *Brian.Dearth@epa.ohio.gov* (614) 644-2621
Materials and Waste Management (Solid Waste Facility Licensing)	Kathleen Phillips *Kathleen.Phillips@epa.ohio.gov* (614) 644-2621
Surface Water (eDMR)	Jamie Roberts *James.Roberts@epa.ohio.gov* (614) 644-2054